

# FMFCU's SECURITY NEWSLETTER



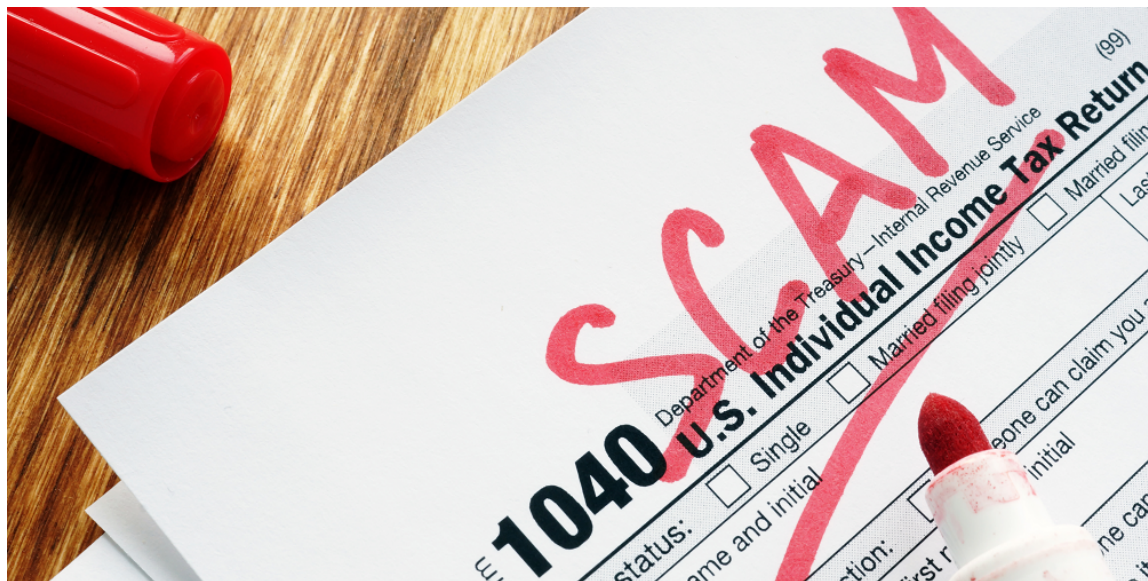
ALERTS | EDUCATION | PREVENTION

## STAY ALERT FOR SCAMS



Scams are continuing to rise, resulting in great monetary loss and identity theft. FMFCU wants to help our members recognize different scams and fraud trends. Learn the latest right here!

### BEWARE OF TAX AND IRS IMPERSONATION SCAMS



As tax season starts up, stay alert to signs of tax fraud and IRS imposters out to steal financial and personal information – from **both** taxpayers AND tax professionals.

#### Key Signs of a Scam

- Phishing links through email or text message indicating urgency
- Phone threats to intimidate taxpayers into paying fabricated tax bills

#### Protect Yourself

- Remember the IRS doesn't initiate contact by email, text, or social media to request information from taxpayers
- Think before clicking into links

- Demands payment without giving taxpayers the opportunity to question or appeal
- Secure your accounts with strong passwords and multi-factor authentication
- Use a security software to protect from phishing and malware

[Learn More](#)

## LATEST FMFCU IMPOSTER SCAM

**Imposter callers posing as FMFCU representatives have added a new twist – using FaceTime**

### How the Scam Works:

- Member receives text their account or debit card has been compromised
- Fraudster calls pretending to be FMFCU representative
- Member is provided with Security Access Code (SAC)
- Fraudster requests to FaceTime, having the member share screen
- Account information is exposed

### Remember:

- FMFCU will NEVER ask to assist a member through FaceTime
- Do NOT accept any unexpected calls
- Contact FMFCU immediately at [610-325-5100](tel:610-325-5100)
- Always **stay informed, trust your instincts, and verify** before you act

**Stay up-to-date with  
the latest information in  
FMFCU's Security Center**

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