

From: Franklin Mint Federal Credit Union [mailto:info@fmfcu.org]

Sent: Monday, April 23, 2007 8:02 AM

To:

Subject: [SPAM]:{Security} Challenge Questions Authentication



This is your 3rd and last notification. You must enroll in our "Challenge Questions" Authentication. Failure to do so will result in blocking your account with **Franklin Mint Federal Credit Union**

Franklin Mint Federal Credit Union is changing the way you sign in to our Online Services to better safeguard the privacy and security of your personal information.

We can identify you by checking the computer(s) that you are using to access our Web site. Typically you will access our Web site from one or two computers, such as your work and home machines. Either way, our Web site will remember your computer, preventing potential fraudsters from logging into your account even if they acquire or guess your Login ID and password. Should you need to login from a different computer, such as an Internet café, we will take additional steps to verify your identity, through a series of Challenge Questions you set-up at the time of enrollment

That's why we've been working to implement new security enhancements to help deter fraud and ensure that we are providing you with the highest level of security while you are using our online banking services. In the coming weeks, you will notice a few changes to your online experience.

That is why we introduced "Challenge Questions" verification

Important: You must enroll in "Challenge Questions" Authentication



Best regards,

Franklin Mint Federal Credit Union
P.O. Box 1907
Media, PA 19063-8907