

PAT

Quick Users Guide for Everyday Phone Banking



New Features

- Member-to-Member Transfers
- Ability to Stop Payments
- Additional Phone Lines
- Improved Menus

610-325-5100

Member-to-Member Transfers

To use this service, be sure to fill out a Member-to-Member Transfer Authorization Form available through:

- Any branch
- Online (www.FMFCU.org)
- Mail (call 610-325-5100)

Updated

Voice Activation eliminated for smoother transactions!



**FRANKLIN MINT
FEDERAL CREDIT UNION**
The Credit Union of Choice!®

Quick **Users Guide**

Premier Access Telephone

610-325-5100

Top Menu

Press 1 Main Menu

Press 2 Instructions



Main Menu

Press 1 Transactions

Make Transactions from Checking, Savings or Loan Accounts.

Press 2 Inquiries

Make Inquiries on your Checking, Savings, Loan or IRA Accounts.

Press 3 Change PIN

Customize your PAT PIN (Personal Identification Number).

Press 4 Access Different Number

Access another Member Number.

Shortcuts

Press * Repeat

Press # Return to Previous Menu

Press 0 Talk to Member Service Representative



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